

# Care Home Project



At Norris we are always sympathetic to the needs of our client; working around people in occupied premises is what we do best.

This project required a degree of flexibility and active project management as we were not only working within occupied premises but also with older people. By liaising on a daily basis with the care home manager Jo Taylor, the maintenance man and other care staff, we were able to complete this contract with minimum impact on the daily routines of the residents. This in turn enabled us to complete in time and within budget.

With the complete refurbishment of this care home we were able to breathe new life into this building.

## Some of the work involved:

- Remove and replacing flooring.
- Taking out and replacing the ceiling.
- Joinery work included FD30 and FD60 fire doors.
- Iron Mongery.
- Lighting/Data.
- Plumbing work including Legionella controls.
- Fire protection.

Jo Taylor  
Care Home Manager  
The Donnington residential and nursing home  
Wanatage Road  
Newbury  
Berkshire  
RE14 3BE



To John Norris

Please consider this a reference for Norris Contractors

Norris undertook an extensive refurbishment programme at Donnington residential nursing home. This involved the redecoration of residents bedrooms, organising carpet fitting, electrical installation and soft furnishings.

Their contract at the home was organised by Bupa who established the guidelines and set the standard for works to be completed.

The refurbishment commenced on the 3rd August 2009, from the onset Norris provided a team of three which included site foreman Wayne. The work was carried out to a high standard, most importantly I would describe the Norris team as very professional; they got on with their work whilst liaising with the Donnington team ensuring communication was maintained. They were polite and respectful towards the residents. They adhered to Health and Safety regulations and were extremely reassuring to work with.

As a Care Home Manager I have previously worked with a number of different contractors on projects and I would feel quite confident to state that Norris has exceeded my expectations.

Yours faithfully

Jo Taylor  
Home Manager  
The Donnington

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